

TECHNICAL DISCLOSURE & ACKNOWLEDGMENT

Compressor Replacement

Understand the condition of the complete system before replacing its compressor.

YOUR SIGNATURE ACKNOWLEDGES INFORMATION ONLY. No price, repair, additional charge, deposit, substitute part or recurring payment is approved by signing this document.

Customer / business

Service address

Equipment / model / serial / unit ID

Job reference / diagnosis reference

We want you to understand the proposed approach before deciding whether to repair your equipment. This document explains foreseeable procedures, limitations and risks. It is not a quotation, a purchase agreement, a repair authorization or a waiver of legal rights. After this acknowledgment, you receive a separate job-specific estimate to review and sign. Only the approved scope may be invoiced and scheduled under its stated payment terms; signing this disclosure alone never starts a repair.

What a later estimate may include

The procedures below describe the proposed approach, not a package already purchased. The separate estimate will identify the actual parts, procedures, exclusions, price or pricing method, expected timing and payment terms for your equipment.

Confirm the failure and likely contributing factors

Review electrical supply, controls, heat transfer, airflow or water flow, refrigerant condition and available operating history. A diagnosis may identify more than one cause; recommendations outside the proposed compressor work will be quoted separately.

Prepare the circuit and install the replacement

After authorization, appropriate refrigerant recovery, safe isolation, removal and compatible replacement may be required. The estimate will identify associated parts such as contactor, capacitor and filter-drier when applicable, rather than treating them as universal requirements.

Address contamination and verify operation

Burnout or contamination can require manufacturer-compatible cleanup, oil or acid checks, selected filter-driers and later checks or filter replacement. Suitable joining, nitrogen use where required, leak testing, evacuation/dehydration and charge verification will follow the equipment and component instructions.

Explain the refrigerant and follow-up plan

The estimate will identify refrigerant type, anticipated quantities and any agreed follow-up. Contaminated refrigerant will not be reused as though clean. Any reuse, reclaimed supply or new supply must be suitable for the equipment and lawful; no universal claim is made that every manufacturer requires virgin refrigerant.

What could affect the repair

A new compressor can be affected by the old system

Uncorrected electrical faults, inadequate heat transfer, metering problems, contamination or oil-return issues may cause another failure. Replacing the compressor alone may not resolve the underlying cause.

Service valves or piping may not hold

Worn isolation valves, corroded tubing or concealed leaks can prevent safe isolation or satisfactory testing. Additional access or corrective work may be necessary before commissioning.

Cleanup may require more than one visit

The extent of a burnout may not be apparent until the circuit is opened. Follow-up depends on findings and the manufacturer's requirements; a single cleaning procedure cannot promise removal of every contaminant.

Unsafe shortcuts are not an option

If required test, cleanliness or evacuation criteria cannot be met, we will explain the issue and pause or decline commissioning. A signature cannot authorize a substandard installation or guarantee the manufacturer will honor a claim.

Other defects may become visible

A repaired component does not renew the entire system. Age, corrosion, brittle wiring, worn valves or concealed damage can affect the result. We will document significant findings and explain recommended corrective work. Existing deterioration does not excuse damage caused by improper work.

Work pauses when the scope changes

If unexpected conditions require additional work, a different part or a higher limit, we will document the finding, explain the cost and timing impact, and request written or electronic approval of an identified revised estimate or change order before that extra work. Any contingency allowance must be expressly stated in the signed estimate with its amount and scope; it is not an unlimited charge. Silence, access or this signature is not approval. Required immediate safety measures will be documented; this acknowledgment creates no open-ended emergency billing.

Prepare for equipment downtime

Tell us about prior failures, refrigerant additions, unusual operating conditions and access restrictions. Arrange reasonable protection for perishable stock and temperature-sensitive property during downtime. Explain any critical operating needs before scheduling. These precautions do not release us from responsibility for negligent work.

Service recording and optional publication

Cyclone plans to record each job from arrival through completion with video and service-related audio using Meta smart glasses or a phone, after explaining the scope and obtaining separate permission. Recording is limited to the service area and may pause for privacy, safety or device limits. Originals are intended for indefinite retention in Google Photos, without a guarantee of permanent availability. With separate optional written publicity permission, footage may be posted after the work in approximately one-minute WhatsApp Status segments, then edited into a public Instagram summary. Status visibility expires; later customer access requires separately arranged sharing. This technical signature authorizes neither recording nor publicity.

Workmanship, parts and follow-up

Once repair work is separately approved and completed, Cyclone's standard workmanship warranty is 90 days from completion for the work performed. A component repair is not a whole-system warranty. The final agreement and service record will identify the covered work and any specifically agreed coverage; statutory rights remain unaffected.

Manufacturer coverage depends on the actual part and the manufacturer's written terms. We will provide available warranty information and assist with a claim. A third party's involvement or an unrelated defect does not automatically cancel all coverage; any relevant exclusion must relate to the cause and be lawful.

If an urgent replacement is requested while a manufacturer claim is pending, any proposed charge must first be explained and separately approved. We will account for any manufacturer credit actually received. This does not take away a remedy owed under Cyclone's workmanship warranty or applicable law.

Permits, safety and your rights

Permit, inspection and licensing requirements depend on the work and its location. Required approvals, responsibilities and disclosed fees will be addressed in the separate estimate or work agreement. We will not use this acknowledgment to bypass required permits, safety procedures or cancellation rights. Any legally permitted emergency procedure requires its own documentation.

Nothing in this acknowledgment releases Cyclone from liability for its negligence, authorizes unsafe or unlawful work, or limits rights that cannot lawfully be waived. Any residential improvement agreement that is required will be supplied separately with its applicable notices. No unseen terms are incorporated by this form.

Acknowledgment of receipt and explanation

I acknowledge that I received this information, had an opportunity to ask questions and understand that the results of work on existing equipment can be affected by the conditions explained above. My signature records receipt and discussion only. It does not approve an estimate, authorize repairs or charges, or waive cancellation or other legal rights. Any diagnostic service already authorized remains governed by its separate agreement. I will receive a copy of this document.

Customer / representative name and role

Customer / representative signature

Date

Cyclone representative

Questions or equipment-specific findings