

TECHNICAL DISCLOSURE & ACKNOWLEDGMENT

Major Refrigerant-Circuit Component Replacement

Evaporators, condensers and refrigerant coils. Furnace or boiler heat exchangers require a separate equipment-specific disclosure.

YOUR SIGNATURE ACKNOWLEDGES INFORMATION ONLY. No price, repair, additional charge, deposit, substitute part or recurring payment is approved by signing this document.

Customer / business

Service address

Equipment / model / serial / unit ID

Job reference / diagnosis reference

We want you to understand the proposed approach before deciding whether to repair your equipment. This document explains foreseeable procedures, limitations and risks. It is not a quotation, a purchase agreement, a repair authorization or a waiver of legal rights. After this acknowledgment, you receive a separate job-specific estimate to review and sign. Only the approved scope may be invoiced and scheduled under its stated payment terms; signing this disclosure alone never starts a repair.

What a later estimate may include

The procedures below describe the proposed approach, not a package already purchased. The separate estimate will identify the actual parts, procedures, exclusions, price or pricing method, expected timing and payment terms for your equipment.

Identify the component and retained equipment

The estimate will name the failed evaporator, condenser, coil or condensing unit and the equipment being retained. Electrical characteristics, capacity, refrigerant, oil and controls must be compatible.

Plan removal, connections and access

Depending on the equipment, work may include recovery or lawful isolation of refrigerant, removal, lifting or handling arrangements, mounting, piping and electrical reconnection. Crane work, roof access, structural alterations and finish repairs are included only when expressly quoted.

Test and commission the actual combination

Joining, filter-drier selection, leak testing, evacuation/dehydration and charging will follow applicable instructions. Operating readings and relevant superheat/subcooling or other checks will be recorded. Test conditions and inaccessible areas will be noted.

Make substitutions visible before approval

If the original part is unavailable, the proposed replacement and needed adaptations will be identified in the estimate. This acknowledgment does not authorize a substitute, a refrigerant conversion or an unmatched combination.

What could affect the repair

Replacing one part is not replacing the system

A retained compressor, fan, control, line set or other old component may have separate faults. Their remaining service life cannot be guaranteed by replacing the identified component.

Efficiency and manufacturer coverage can differ

A mixed-age or unmatched combination may lack an applicable certified efficiency rating and may affect manufacturer coverage. We will check the proposed combination and disclose relevant limitations; reduced coverage is not assumed automatically in every case.

Isolation and access can change the method

Leaking valves or a compressor unsuitable for pump-down may require a different compliant recovery method. We will not deliberately operate a compressor outside its safe limits to avoid proper recovery work.

Different refrigerants require an approved design

Refrigerants must not be mixed. A change in refrigerant may require rated components, controls, oil compatibility and other modifications; cleaning alone does not prove that a conversion is safe or approved.

Other defects may become visible

A repaired component does not renew the entire system. Age, corrosion, brittle wiring, worn valves or concealed damage can affect the result. We will document significant findings and explain recommended corrective work. Existing deterioration does not excuse damage caused by improper work.

Work pauses when the scope changes

If unexpected conditions require additional work, a different part or a higher limit, we will document the finding, explain the cost and timing impact, and request written or electronic approval of an identified revised estimate or change order before that extra work. Any contingency allowance must be expressly stated in the signed estimate with its amount and scope; it is not an unlimited charge. Silence, access or this signature is not approval. Required immediate safety measures will be documented; this acknowledgment creates no open-ended emergency billing.

Prepare for equipment downtime

Tell us about prior failures, refrigerant additions, unusual operating conditions and access restrictions. Arrange reasonable protection for perishable stock and temperature-sensitive property during downtime. Explain any critical operating needs before scheduling. These precautions do not release us from responsibility for negligent work.

Service recording and optional publication

Cyclone plans to record each job from arrival through completion with video and service-related audio using Meta smart glasses or a phone, after explaining the scope and obtaining separate permission. Recording is limited to the service area and may pause for privacy, safety or device limits. Originals are intended for indefinite retention in Google Photos, without a guarantee of permanent availability. With separate optional written publicity permission, footage may be posted after the work in approximately one-minute WhatsApp Status segments, then edited into a public Instagram summary. Status visibility expires; later customer access requires separately arranged sharing. This technical signature authorizes neither recording nor publicity.

Workmanship, parts and follow-up

Once repair work is separately approved and completed, Cyclone's standard workmanship warranty is 90 days from completion for the work performed. A component repair is not a whole-system warranty. The final agreement and service record will identify the covered work and any specifically agreed coverage; statutory rights remain unaffected.

Manufacturer coverage depends on the actual part and the manufacturer's written terms. We will provide available warranty information and assist with a claim. A third party's involvement or an unrelated defect does not automatically cancel all coverage; any relevant exclusion must relate to the cause and be lawful.

If an urgent replacement is requested while a manufacturer claim is pending, any proposed charge must first be explained and separately approved. We will account for any manufacturer credit actually received. This does not take away a remedy owed under Cyclone's workmanship warranty or applicable law.

Permits, safety and your rights

Permit, inspection and licensing requirements depend on the work and its location. Required approvals, responsibilities and disclosed fees will be addressed in the separate estimate or work agreement. We will not use this acknowledgment to bypass required permits, safety procedures or cancellation rights. Any legally permitted emergency procedure requires its own documentation.

Nothing in this acknowledgment releases Cyclone from liability for its negligence, authorizes unsafe or unlawful work, or limits rights that cannot lawfully be waived. Any residential improvement agreement that is required will be supplied separately with its applicable notices. No unseen terms are incorporated by this form.

Acknowledgment of receipt and explanation

I acknowledge that I received this information, had an opportunity to ask questions and understand that the results of work on existing equipment can be affected by the conditions explained above. My signature records receipt and discussion only. It does not approve an estimate, authorize repairs or charges, or waive cancellation or other legal rights. Any diagnostic service already authorized remains governed by its separate agreement. I will receive a copy of this document.

Customer / representative name and role

Customer / representative signature

Date

Cyclone representative

Questions or equipment-specific findings